How to transfer licenses to the new Steinberg Licensing System

This document covers the license transfer of expansion packs for Steinberg's Padshop 2 and Retrologue 2 from the eLicenser to the new Licensing System. After the transfer, Cubase 12 users will no longer need a dongle. (*IMPORTANT: For other Cubase users, license transferring to the new Licensing System is not compatible with older versions of Cubase.*)

Useful links:

- (A) https://www.steinberg.net/licensing/
- (B) <u>https://helpcenter.steinberg.de/hc/en-us/articles/6232567486098-Upgrade-voucher-in-MySteinberg-for-switching-to-Steinberg-Licensing</u>

Procedures:

1. Make sure the correct eLisener is plugged in to your computer before the transfer



2. Sign in to MySteinberg https://signin.steinberg.net/

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New here? (Forgo	Create an account t password?
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	Next

3. After signing in, go to "Vouchers" – the area that you will be able to find the redemption vouchers for your products that are ready to be transferred to the new Licensing System.

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If you cannot find "Vouchers", it is possible that the eLicenser is not registered under MySteinberg.

(a) Go to "Show eLicenser-based products" for checking

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2 Profile	Products
Products	+ Redeem Download Access Code
借 Vouchers	Show Steinberg Licensing-based products
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Newsletter	Show eLicenser-based products
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(b) Register your eLicenser if needed

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My products		Log out
Register eLicenser / software	Reactivate	Register hardware

4. Click the down arrow to view individual products' Download Access Codes and click "Redeem" to start the process



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6. Click "Send to eLCC" to complete the voucher redemption



7. Click "Continue" to upgrade the license

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Enter Activation Code

The license activation code was recognized correctly.

Please click 'Continue' to select an appropriate license to upgrade.

An Internet connection is required to successfully finish the license activation process.

Enter Activation Code:



8. Click "Upgrade License"



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12	USB-eLicenser	
N.O	Soft-eLicenser (SeL)	
		Cancel License Activation Upgrade License

	License Upgrade			
	Upgrading a license can take several minutes. Please be patient, and do not disconnect your USB-eLicensers during this process.			
• Starting license	Finish License Activation			

9. Click "Finish License Activation"

	License Upgrade
	The license has been upgraded successfully.
License Upgrade	Finish License Activation

10. Click "OK" to complete the license upgrade



11. After both voucher redemption and license upgrade are completed, the status of your licenses in the eLicenser System will be changed to "deleted".



12. Instead, your licenses will be listed in "Show Steinberg Licensing-based products" under MySteinberg.

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13. You will also be able to find your products in Steinberg Activation Manager and they will be ready to use once you activate them.

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	-	Xphonika	Not Activated	Activate
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		Xphonika	Activated	Deactivate
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